

## **HOTLINES**

### **211**

Call 211 for live help directing you to local resources for food, housing, healthcare, and more.

### **988 Suicide & Crisis Lifeline**

Call or text 988 to speak to a counselor. Available 24/7, English and Spanish.

\***Veteran's Crisis Line:** dial 988 and press 1, or text 838255

\***Crisis Text Line:** text "HOME" to 741741

### **National Domestic Violence Hotline**

Call 1-800-799-SAFE (7233) or text "START" to 88788. Available 24/7, English/Spanish.

### **National Sexual Assault Hotline**

Call 1-800-656-HOPE (4673)

### **National Alliance on Mental Illness (NAMI)**

NAMI Helpline: 1-800-950-NAMI (6264), or text "HELPLINE" to 62640

NAMI Teen & Young Adult Helpline: 1-800-950-6264, or text "FRIEND" to 62640  
Nation's largest grassroots mental health organization.

### **The Trevor Project**

Call 866-488-7386 or text "START" to 678678  
Available 24/7.

Supporting LGBTQ+ young people by providing access to crisis counselors.

# Human Services Resources



One S. Sixth Avenue  
St. Charles, IL 60174  
630-584-0076 | [scpld.org](http://scpld.org)



**Lazarus House**

214 Walnut Street, St. Charles, IL 60174

Main Phone: 630-587-2144

Rent Assistance: 630-587-5872

Contact Lazarus House for emergency shelter, transitional living, rent & utility assistance, or their food-only program.

**Tri City Health Partnership**

318 Walnut Street, St. Charles, IL 60174

Phone: 630-377-9277

Free medical and dental care for those residing in Kane County who cannot afford care and are not enrolled in an insurance program. Please call to see if you qualify.

**Salvation Army Tri-City Corps**

1710 S. 7th Avenue, St. Charles, IL 60174

Phone: 630-377-2769

Offers a food pantry (shelf-stable food and other household items) by appointment.

**Northern IL Food Bank – Geneva**

Online: <https://www.mypantryexpress.org/locations/kane-county-il/>

Food delivery serving homes within 14 miles of 273 Dearborn Court, Geneva, IL 60134. Order online.

**Two Rivers Head Start Agency**

1661 Landmark Road, Aurora, IL 60506

Phone: 630-264-1444

Food pantry by appointment. Please call ahead. Recent piece of mail and valid ID required.

**Kane Kares**

Phone: 224-227-4476

Connects mothers pregnant with their first child with registered nurses, who provide home visits until the child's second birthday.

**Prairie State Legal Services**

31W001 East North Avenue, Suite 200,

West Chicago, IL 60185

Phone: 630-690-2130

Toll Free: 800-690-2130

Provides free legal services to low-income individuals and families (not including criminal cases).

**PACE On Demand Route 592**

Phone: 630-379-2452

Online: <https://www.pacebus.com/on-demand>

Call ahead or go online to schedule a pickup in St. Charles or Geneva. Fare per one-way ride is \$2.25 cash (exact change) or \$2.00 with Ventra app.

**Ride in Kane**

Phone: 630-762-2600

Provides curb-to-curb transportation to individuals 65 and older, individuals with a disability, and those with low income who qualify in Kane County. Call for information about registering with a sponsor and the cost of the fare.

**Senior Services Associates, Inc.**

Phone: 847-741-0404 (Elgin office, 8am–4pm)

Provides a no-fee transportation program for people aged 60 and older through volunteer drivers, among other services.

Looking for more resources? Go online to <https://www.scpld.org/learn-research/research-materials/human-services/> or call 211.